



## The company

**myFeedback** employs market researchers and IT experts.  
You receive not only the latest tools but also in-depth advice on how to use them effectively in practice.



## Seal of approval



**Advertise using positive customer feedback**



## Testimonials & collaborations



**SPIEGELschrank24**  
design - maßgenau



**MOVIN**

SUNDGAU APOTHEKE



## Contact



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**my-feedback.info**

**my**  
**Feedback**  
passenger  
transport





## Live dashboards

The **myFeedback** dashboard shows you the current situation at any time and allows you to perform long-term trend analyses.



The surveys meet the standards of professional market research and can be used for ISO certification.  
(e.g. DIN EN ISO 9001 and DIN EN 15224)



## Survey goals

**myFeedback** *passenger transport* allows you to record passenger satisfaction levels using the latest technology and to discover important ways to improve.



During their journey, your passengers can give you feedback on cleanliness, driver safety and friendliness of the staff.  
The **myFeedback** system allows each means of transport to be evaluated separately.

### Overall satisfaction

Willingness to recommend to others

Cleanliness of the means of transport

Feeling safe while traveling

Friendliness of the drivers

Punctuality

Ease of booking



## Survey options

